



CGA Annual Conference & Expo: Celebrating 10 years of 811



CGA Conference: Jose Cervantes, CGA incoming President Sarah Magruder-Lyle, Shelley Piehet, Gweneyette Broussard, Greg Smith, CGA current President Bob Kipp, Rodney Boudreaux, Phillip Barker, Shane Degruise

More than 1,000 damage prevention stakeholders, including representatives from SPLC, gathered in Orlando, Florida, the week of March 13, 2017, for Common Ground Alliance’s Annual Conference and Expo.

2017 marks the 10 year anniversary of “811 Call Before You Dig” and numerous new initiatives were unveiled at the conference to mark this important milestone. One such initiative was the launching of the 811 hot air balloon and the new virtual reality 811 game. SPLC announced at the conference that it would honor 811 and the CGA membership by displaying the CGA anniversary logo on the No. 22 Shell Pennzoil Ford Fusion at 10 NASCAR races and promoting the 811 message on the PRN radio network.

At the CGA Annual Conference, SPLC was awarded the Corporate Partnerships Award in recognition of its damage prevention and outreach efforts over the past 10 years. In November 2016, CGA’s President, Bob Kipp, announced the CGA 811 Video Challenge, where CGA members could challenge each other to produce a video about 811. Bob Kipp then challenged the seven past CGA President’s Award recipients, which included SPLC, to explain how 811 affected their organization during the past 10 years. SPLC accepted the challenge and produce a “sizzle video” highlighting not only the unique and creative 811 initiatives it has conducted over the years to educate those who live and work along our pipelines, but also how the entire SPLC staff strives each and every day to prevent damage. The video highlighted how these efforts have resulted in no third party damage over the last six years.

Greg Smith, SPLC President and GOM Region General Manager, began his chairmanship of the CGA Board of Directors. Greg spoke to the conferees at their annual breakfast on March 15th about the past 10 years of safety and 811.

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Spring 2017

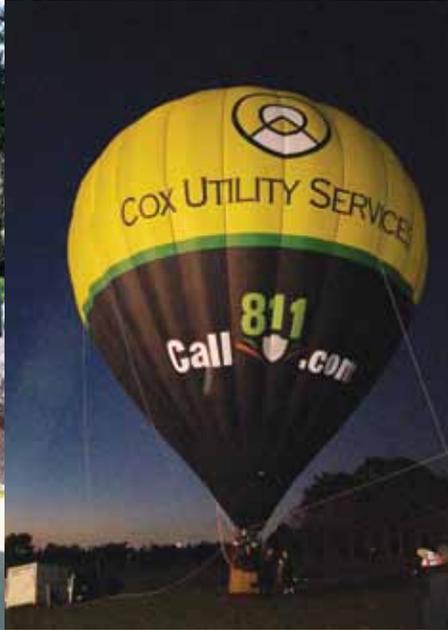
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Greg reminded the audience since the launch of 811, damages to the nation's infrastructure have been reduced by 54% thanks to the commitment of CGA members working together.

SPLC representatives attending the CGA committee meetings, educational sessions and workshops included: Shane Degruise, Shelley Piehet, Phil Barker, Jose Cervantes, Rodney Boudreaux, and Gweneyette Broussard.



Jose Cervantes, Gweneyette Broussard, Rodney Boudreaux



811 celebration in Orlando, Florida



Toasting the 811 Balloon

Retirement Party: Michele Joy



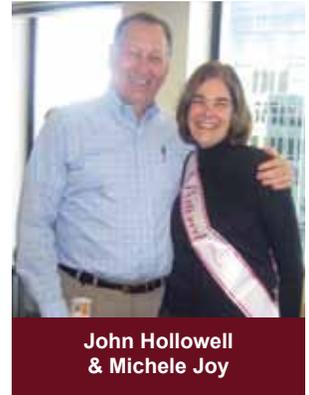
Veronica Hernandez, Tina Brignac, Michele Joy & Mary Flores



Michele Joy & Geoff Gauthier



Kevin Nichols, Michele Joy, Keli Wall



John Hollowell & Michele Joy

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Susan Ward, Peggy Montana, Michele Joy



Cesar Saldana, Faisal Syed, Mary O'Neill

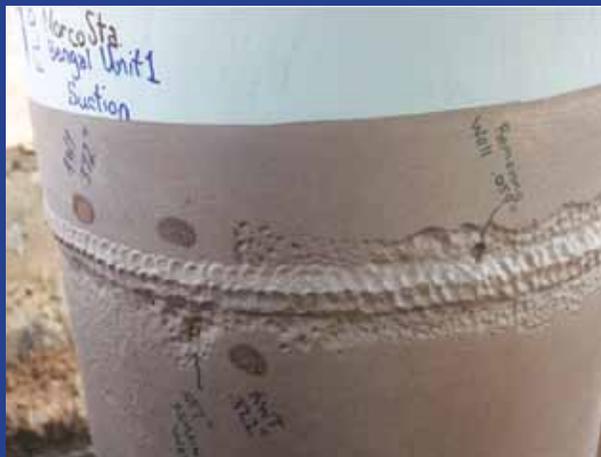


Shane Woodwick & Catherine Webb



Rosalie Givens, Veronica Rincon, Tim Geiger, Tiffany Williams

Bengal Repair



Discovery and Repair of Pitting/Metal Loss on Bengal 24" at Norco – AI Group: Kevin Ledet, Eric Schwartz, Renee Follette

While performing painting on Bengal 24" pumps at Norco, the AIG group discovered several immediate conditions due to pitting. One pit was measured at 80%+ external metal loss. The pipeline was isolated, repaired and returned to service the next day. Special thanks to Kevin Ledet, Eric Schwartz and Renee Follette.

Houma Transformer Upgrade Project



The Houma transformer upgrade project involved the engineering and installation to replace the operating Entergy owned 13.5KV transformer with two 34.5KV transformers and a pre-fabricated building with switchgear on an elevated platform. This is fed by a new Entergy 34.5KV power line protected by 34.5KV breakers. Entergy undersized, and a 50-year-old overheated transformer were bottlenecks for smooth starts and to run all available pumps. Being a schedule driven project, early engagement of operation readiness created team integration and excellent team participation from operations, ESP team (WorleyParsons), facilities, business, procurement, land/permitting and the utility company. At one point, when Entergy expressed the constrain of cut over in the peak summer due to their consumer loads, the team came up with an outside-of-the-box solution with a temporary power feed option during the transition phase. Another highlight: to minimize the shutdown duration, the team came up with the innovative solution of wooden tunnel to work under overhead power lines. The project was completed ahead of the targeted completion date, with zero harm, within the project budget and flawless cut over of major loads from the existing transformer to new switchgear.

Control Center's SCADA Relocation Safety Appreciation Lunch



Control Center's SCADA Relocation Safety Appreciation Lunch was held on Wednesday, November 30, 2016, at Carmelo's Italian Restaurant in Houston and led by Project Manager Bill Kalberer. The presentation included Safety Moments from our primary contracting companies: Schneider Electric, UTSI International, and Berkana Resources, with attendance from the Control Center's SPS and Technical staff.

Mile Pole 235 Boardwalk Tool Runs: Project Information



Location:
Mile pole 235
System: Louisiana Ethylene
Work scope: Pig runs from MP235 into Boardwalk

Details:
This pig run is similar to all of the pig runs in our Chemical systems. These require high-pressure filters, piping and nitrogen purging. A ton of safe work planning and coordination takes place during these tool runs. Coordination with customers inside their fence lines is critical to make these a success.

Shell Pipeline Provides Applied Learning Experiences for Nunez PTEC Students

On Thursday, March 9, 2017, 18 students from the industrial technology (PTEC) program at Nunez Community College had the opportunity to learn from industry experts at Shell's training facility in Robert, LA. This marks the fifth time that Nunez Community College students have visited Shell to learn about pipeline maintenance and inspections, among other topics, from Shell Pipeline staff. At Shell's training facility, students were able to run a pig, which is a device that is run through a pipeline in order to clean and inspect the pipeline internally.

Nunez Community College's PTEC program prepares students to enter our industry as operators, and some students have aspirations of continuing their education as the demand for STEM (science, technology, engineering, and mathematics) professionals continues to grow in the United States.

"Pigging is an important safety and maintenance procedure for oil and gas pipelines. Many of the PTEC students want to work in the oil and gas industry for a company like Shell, so this experience at the Shell training facility is invaluable to them as they get ready to enter the workforce," said Keith Tolleson, associate professor of PTEC at Nunez.

Charles "Hoot" Houdobre is an operations support/training coordinator with Shell who facilitated the training. He was encouraged by the number of younger students and women enrolled in the PTEC program and in attendance at the training.

"This is a great course for our younger folks that are looking to get into our industry. I was also happy to see more women in the class. It's encouraging to see this trend go up," Houdobre commented.



Nunez PTEC faculty and students with Shell Pipeline staff at Shell's training facility in Robert, LA.



Jorge Alonzo (left) and Susan Baudier (right) both Nunez PTEC students discuss the pigging process at Shell's training facility.

Be aware of your surroundings at all times

During a site visit on our Ethylene Total-Fina Station, **Keith Ordoyne** noticed that we had higher than normal delivery pressure into our station (ANSI 900 supply into our ANSI 600 Station). Our station was shut down because Total-Fina was in a turnaround. Keith investigated and discovered that Total had closed a hand operated valve downstream of our closed delivery and check valve. He contacted the CC and Operations to get approval for Total personnel to depressurize the skid to a safe pressure.

The cause was the isolated pipeline segment and steam still being applied to our skid causing a thermal pressure increase. The steam supply was isolated as well. There was no overpressure of any piping. Upon checking the P&CD, there was no TRV for this section of piping. Engineering was contacted to come up with a solution to the problem. This is an example of someone being aware of their surroundings and taking action when things don't seem right.



Keith Ordoyne

Out and About in SPLC

Kelsey Janda working with the CGA President Sarah Magruder-Lyle



2017 Safety Kickoff at Gibson with Greg Smith, Mike Thompson, Sam Holmes



Victor Garcia - Bakersfield



Rosco Duplessis at the Harry Hurst Middle School career day that SPLC participated in on Friday, March 3, 2017.



SPLC participated in the Downtown Houma Courthouse Chili Cook-Off on March 11, 2017. Pictured: Contractor, Sean Vining, Jonathan Jones, Matthew Pregeant, Shelley Piehet



SPLC began full dual piloted operations with PHI on January 5, 2017, out of Amelia Heliport.



The Gonzales Office gang raising the flag on January 16, 2017, for the first time.



Shane Ziesel, Jason Podobinski, Paul Cebula



Dudley Beagle, Dale Simmons, Steve Abram



California Meeting: Bob Marshall, Matt Wade, Alan Elliott



811 Event: Shelley Piehet & Tina Brignac



Greg Landry, Retiree - Bob Headlee, Matthew Mangum, Jay Xu



Gary McNatt, Geoff Gauthier, Mike Bringham, Darwin Lyons



Sam Holmes & Matt Wade



Najla Moore & Richard Crebs



Retirees: Mike Bringham & Victor Garcia



Houston: Bob Headlee & Philip Ladner



Houston: Melissa Mitchell, Mary Duggan, Rebecca Wawak



WORKING TO KEEP OUR COMMUNITIES SAFE



Bob Marshal and Shelley Piehet at the annual World Ag Expo held in Tulare California. SPLC is a sponsor of this event.



At Shell's Rodeo Roundup on February 28, 2017, Christie Cain won "Best Female Attire" in the Western Wear contest and received two tickets the Houston Livestock Show and Rodeo to see Old Dominion.



Darwin is leaving Louisiana to go to sunny California.



Joseph Holmes Award: Peyton Ross, Mike Thompson, Dan Pruneau (award winner), Greg Smith, Bob Dicks



Retirees - Terri Jouty & Debbie Bourgeois



Crystal Guillot, Jenny Szush, Kristen Adcock



Houston: Steve Abram, Cesar Saldana, Sonya Islam, John Doll, Richard Klasen, Charles Purghan, Dudley Beagle



Houston: Lori Gilyot & May Barton, John Doll & Darcy Sitterly



Sharon Duhe & Terri Jouty



Houston



Houston



Houston: Lori Muratta & Belinda Senneway



Renee Follette & Debbie Bourgeois



Houston: Sash Cavin, Jay Xu, Drew Dean, Paul Patterson



Houston: Darren Denning, Richard Davis, Pratik Bhakta, Monica Norman



Houston: Keli Wall, Matt Mangum, Mary Duggan & Mike Faulice, Peeper: Rebecca Wawak

Overall HSSE & SP Award Winner 2016: Todd Enloe

On behalf of the Crude US HSSE & SP Award Team, Leadership Team and Employees, congratulations to Todd Enloe, Technical Offshore Operator, chosen as the overall HSSE & SP Award Winner for the 2016.

During a project lockout at the Alliance Refinery, Todd noticed that a relief line that SPLC was depending on was in the locked closed position. Todd intervened and stopped the job until the situation could be rectified. Possibly avoiding an LOPC due to no relief path. Todd says, "It really pays to keep that chronic uneasy level high when a project is starting up. It's always good to keep the communication lines open and physically verify a valve line up." Once again congratulations to Todd on his demonstration of leadership & commitment and being selected as the overall HSSE & SP Award Winner for 2016.

If you see a co-worker or group of co-workers display leadership in the areas of Health and Safety or Social Performance complete the nomination form and submit it for consideration.



HSSE & SP Award Winner for the 4th Quarter of 2016

On behalf of the Shell US Pipeline - HSSE & SP Award Team, Leadership Team and Employees, **congratulations to Robert Baskharone - Facility Engineer, Steve Hines and Michael Burton - Electrical Technicians Craft Maintenance**, for being chosen as the HSSE & SP Award Winner for the 4th Quarter of 2016.

During maintenance and testing, a defect was found in electrical switch-gear that could have caused harm to people and damage to assets.

A manufacturing defect was found in Siemens SIMOVAC-AR MCC's in which the grounding fingers do not ground the load side of the disconnect switch properly, per design. This can lead to stray voltage being present in the cubicle, even when the switch is open and locked out, serious safety issue. After extensive research, discussion, and testing, the OEM re-designed the ground fingers and installed the new design at the Loop 197 dry gas site, mitigating the issue. The OEM developed a test procedure to identify this issue and install the newly designed ground fingers at all other existing Shell sites with this gear. This work is in progress for the other SPLC sites with this equipment, and the OEM is performing the work at no cost to Shell. The OEM also plans to use this new design on all future MCC's that they manufacture, industry-wide. The mitigation of this issue eliminates the safety hazard of working on this equipment with the cubicle locked out, preventing a potential serious injury or fatality.

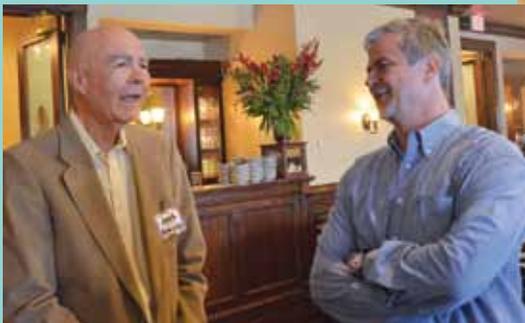
This equipment is in service at six SPLC sites and five other non-SPLC Shell sites. The technicians at each of these sites are directly impacted by this work. Since Siemens modified their design going forward in response to this issue, all Siemens customers industry-wide will be made safer due to the discovery of and response to this issue. The design has been modified and the issue has been resolved at the Loop 197 site. Testing and modifications are in progress at all other sites that have the same equipment. The OEM modified their design for all customers going forward in response to this discovery.

The field technicians demonstrated the ability to identify an unsafe condition, stop the job, and bring the issue to the attention of the appropriate personnel. The engineer demonstrated the ability to lead the OEM to the appropriate conclusion and influence them to repair the issue at all Shell sites as well as modify the design going forward.

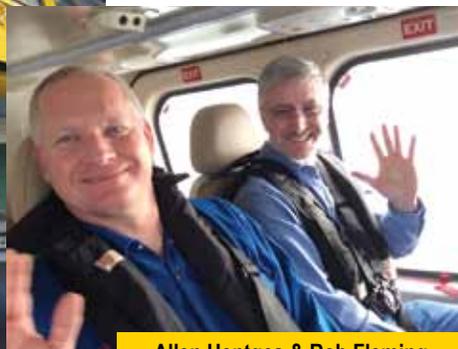
Once again congratulations to Robert Baskharone - Facility Engineer, Steve Hines and Michael Burton - Electrical Technicians Craft Maintenance, for the demonstration of leadership & commitment and being selected as the HSSE & SP Award Winners for the 4th Quarter of 2016.

If you see a co-worker or group of co-workers display leadership in the areas of Health and Safety or Social Performance complete the nomination form and submit it for consideration.

Houston Retiree Luncheon March 1, 2017 at Maggiano's



GC-19 Visit



Allen Hentges & Rob Fleming



Mike Thompson, Keith Leckelt, Greg Smith, Rahul Shridhar

MP 69P Visit

Chuck Leblanc, Billy Waalk, Mike Zuvich



Getting to know...Damon Van Williams

Damon Van Williams is a measurement technician - Louisiana, and started with Shell on July 13, 1998. He and his girlfriend have been together for nine years now. They have a blended family, which includes Damon's daughter and three sons, and her three sons. He has a saltwater fish tank and one of the boys has some kind of lizard, and as long as it's not a snake, Damon is cool with it.

Where did you grow up? I grew up in the 7th Ward of New Orleans

Hobbies: My hobbies include playing/watching all sports. I love to fish, but no to hunting. I also have a passion for coaching and teaching young kids life lessons through sports.

Personal accomplishments: I was the coach for an AAU basketball team that was ranked 4th in the country. I've also won several citywide championships in all sports as a player and a coach.

What is your favorite memory at Shell? I've had many first at Shell, like the first time I saw a wild pig, or a rattle snake (which Shell did not mention that I may see in the interview process), or even a whale shark. But I'd have to say the first time I sat in a helicopter to head offshore was pretty impressive.

What is your dream job? My dream job would be to coach the New Orleans Saints or the Pelicans, if not that then stand-up comedian. I think it'd be awesome to make people laugh and smile and get paid for it.

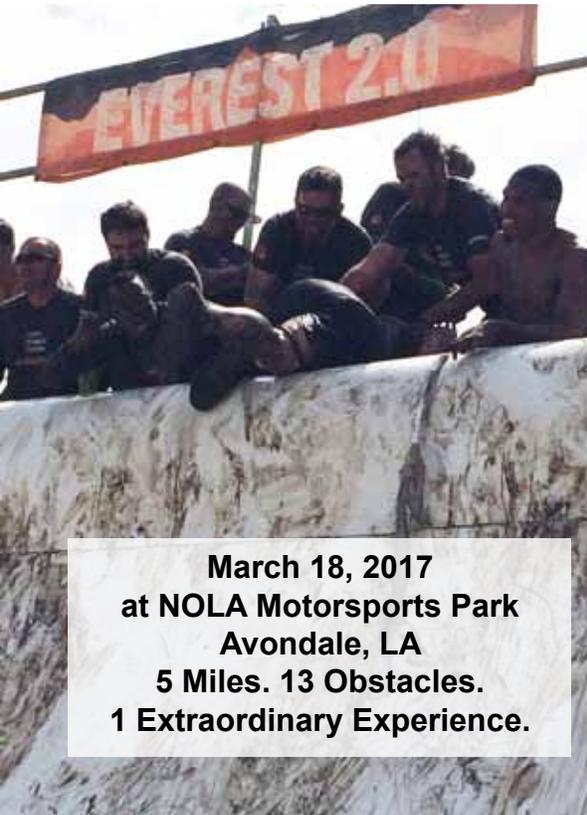
What is something that most people don't know about you? I love to sing, when I'm alone ☺ so don't ask.

What are your plans for the future? I plan to travel to all the wonders of the world.



Offshore Challenged Onshore in the Tough Mudder Competition

A great team building experience



March 18, 2017
at NOLA Motorsports Park
Avondale, LA
5 Miles. 13 Obstacles.
1 Extraordinary Experience.



Onshore Team: Brent Jackson, Jonathan Jones, Damon Williams, Casey Schexnayder, Matt Mangum, Kevin Hebert, Matt Pregeant, Chester Green, Matt Sondag



Geoff Gauthier (Offshore Team Leader) & **Matt Mangum** (Onshore Team Leader)

Offshore Team: Shane Johnson, Angel Herpel, Matt Herpel, Eric Fanguy, Jason Popejoy, Eric Voisin, Geoff Gauthier, Cruz Babin, Mike Chancey, Kayode Olaniyi



Hattie & Cora Johnson
 Born on February 23, 2017
 Hattie: 5 lbs., 3 oz. and Cora: 6 lbs., 6 oz.
 Daughters of Seth & Laci Johnson

TYKELINERS



Matthew Curtis Hallford
 Born on June 2, 2016
 Grandson of Mike Dowdy



Ian Alan Shipman
 Born on November 29, 2016
 6 lbs., 6 oz., 21 in. long
 Son of Darren & Heather Shipman



Caroline Kate Grabert
 Born on January 17, 2017
 8 lbs., 2 oz., 21.5 in. long
 Granddaughter of Clifford & Lisa Grabert



Dawson John Roy
 Born on November 23, 2016
 8 lbs., 21.5 in. long
 Grandson of Holly & Bryan Bergeron
 Son of Brittany & Adam Roy



Service Anniversaries

Shell Pipeline Company LP
701 Poydras Street Floor 10
New Orleans, LA 70139

PRESORTED
STANDARD
U.S. POSTAGE
PAID
NEW ORLEANS, LA
PERMIT NO. 1028



20 Years

Terry Pitts, Relief Operator, GOM Pasadena Colex
Chris Files, Engineering Assistant, Pipeline Integrity & Projects - GOM

25 Years

Terence Green, Station Attendant, GOM Pasadena Oper-Colex/E Houston
Kevin Nichols, VP Commercial, Pipeline Business Development
Scott Lacy, Advisor, Business Improvement and Syste, Pipeline Business Development

35 Years

Michael Holevinski, Operations Support Coordinator, CC Console Operations
Charles Steib, Station Attendant, GOM Chemical Products - Norco

Please Send Story Ideas
and Photos to:
Tina.Brignac@Shell.com