

QUALITY LEADS TO A BRIGHT HORIZON

Central Division's

Quality Quill

Volume 4, No. 5

Special Edition

December 1991

Merry Christmas



Lennah Dawson

Lennah Dawson retired recently as founding editor of the Quality Quill. For four years, Lennah diligently served the Division as newsletter editor. She has been instrumental in nurturing Quality consciousness and in developing Quality awareness. We are indebted to her for blazing the journalism trail for those who follow after and for her past and present contributions to our newsletter.

This special edition of the Quality Quill is dedicated to a very special lady... Lennah Dawson.



Shell Pipe Line Corporation

EDITOR'S DESK

This is the time for happiness, right? 'Tis the season to be jolly with lots of Ho-Ho-Hos, bells a jinglin', children smiling, and happy, happy feelings everywhere. You hear these sentiments in all of the music, view the beautiful scenes in store windows and holiday cards, see people celebrating the coming of the holidays, the New Year, families reunited, and note festive parties and exquisite meals. With this preponderance of "happy-time spirits" everywhere, one would think this would be the time of the year when people FORGET their troubles, let their hair down, and really enjoy themselves and sing and hum...

"Deck the halls with boughs of holly. Oh, my gosh, I forgot the holly," she said.

"Do we really need the holly?" he asked.

"Of course we need the holly," she screamed. "What are the children going to say if we don't have holly?"

"They have a tree. Isn't that enough?"

"The tree's not tall enough. I know it's not tall enough. And the stand's no good. I should

have got a taller tree with a better stand."

"I'm sure the tree will be just perfect," he said, reaching to scratch his ankle. "Besides, the children are more concerned with what's under the tree than how high it is."

"I know I didn't get them enough things," she cried. "Melody has one more present than Susan. But Susan has a bigger present, so if I got her the same number, Melody would feel cheated. Now Susan will probably feel cheated. Why didn't I use my head?"

"It doesn't make any difference!" he said, looking grimly and trying not to bite his tongue. "Here, let's open our Christmas cards. Now isn't this a beautiful card from Phil and Laura Fowler?"

"Oh no," she said jumping up. "I forgot to send Phil and Laura a Christmas card! I knew I had my hands on the wrong list."

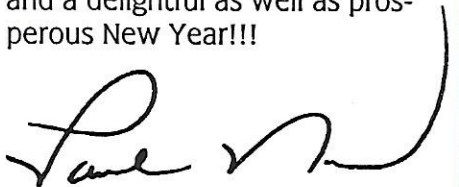
"Well, there's no sense crying over spilled eggnog," he chuckled.

"Eggnog? Oh no. We have to go to the Smith's tomorrow night for eggnog, and I have to get to the hairdresser, and how can I get to the hairdresser if I don't decide on a gift for Vivian; and I haven't bought anything for my mother,

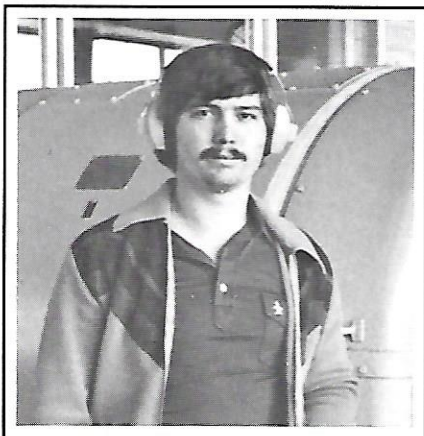
and even if I did I wouldn't be caught near the post office trying to mail it; and I've got to get to the dry cleaners; and I haven't spent any time with the kids in two days; and I haven't done a thing about the house bills and..."

Sound familiar? At times, it also has a tendency to get a little hectic around Shell Pipe Line, especially toward the end of the budget year. And, as this 1991 year inhales it's last breath, John and I would like to pose that you kick back and enjoy this special Christmas edition of the Quill. We hope that the contents might rise a chuckle or even surface a past memory (a good one, of course) that might help make this holiday a bit more joyous. You deserve a break from the everyday hustle and bustle.

We salute the hard work of every employee during the past year who helped the Central Division be the best it could be. So, relax and enjoy and we truly wish you a very merry Christmas and a delightful as well as prosperous New Year!!!



Memorial



*Life brings forth dear friends
That we would hold forever near;
Death strips them from our grasp.*

*In fond memory of our fallen
Friend and comrade...*

We miss you, Lonnie.

Lonnie Brown

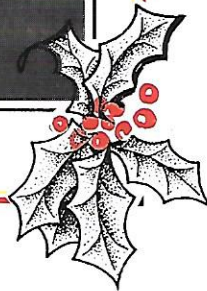
Thank You & Good Luck

Marilyn and I would like to wish all of you a Merry Christmas and a Happy New Year. During this holiday season we in Central Division can look back on 1991 with considerable pride. Our performance throughout the Division has been exceptional. We have achieved an excellent safety record and have attained our best year ever in measurement. We pressure tested many miles of pipe and completed several operational upgrades. This exceptional performance reflects the hard work of everyone in the Division, and the contribution of everyone is appreciated.

Marilyn and I have truly enjoyed our stay in Central Division. Working with each of you for the last few years has been a very special part of our lives. Visiting work locations to discuss issues or to resolve problems and talking with you during the safety meetings were special and memorable highlights for us.

While the new year will bring many changes to all of us, I am confident that the two new Areas will continue the traditions of hard work and safety which have been the cornerstones of our success for many years. Let's continue to work together to make 1992 the best year ever for Shell Pipe Line. May the new year bring each of you success and happiness.

Tom and Marilyn Green



Letters to the Editors

I appreciate the copy of the Quality Quill you sent me. It is first class. Keep up the good work.

Kevin Wallace
Supply & Transportation,
Eastern Region
Products Scheduling,
GAC Coordinator
Shell Oil Company

I want to commend you both for the recent edition of the Quality Quill. The format as well as the content of the articles is outstanding. Keep up the good work, guys!

Dave Sawyer
Supervisor,
Employee Relations
Shell Pipe Line Corporation

I just received my October issue of your Division's Quality Newsletter, and I am very impressed with your new look. As an SIQT instructor, I have been on your mailing list since the Quill started, and I always enjoy reading it. Your articles are always good and have shared some good ideas in the past. The layout and color combinations in this issue compliment the good articles, and you have put out to your readers a Quality product.

Doug A. Schexnayder
HS&E Representative
Shell Pipe Line Corporation, GCD

Thank you very much for the Quality Quill newsletter of Central Division. I would like to be placed on your mailing list.

Jim Braus
General Manager,
Engineering - Products
Shell Oil Company

John, thanks for the Quality Quill. It's a great looking publication.

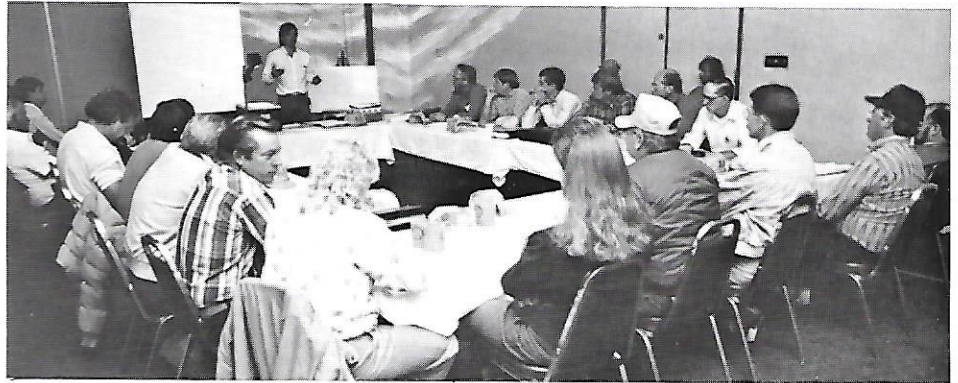
Ed Renner
Supervisor Safety and Health
Shell Pipe Line Corporation

1991 Technician's Meeting

The Midland Holiday Inn provided the setting November 12 & 13 for the gathering of Technicians, Division support staff, Head Office guests, and outside speakers for Central Division's annual Technicians' Meeting.

The two-day event was for the purpose of bringing together all the technical disciplines of Shell Pipe Line for a period of learning and information exchange. It was also a great time to renew old friendships, to meet new people, and to communicate on a more personal and slower-paced level.

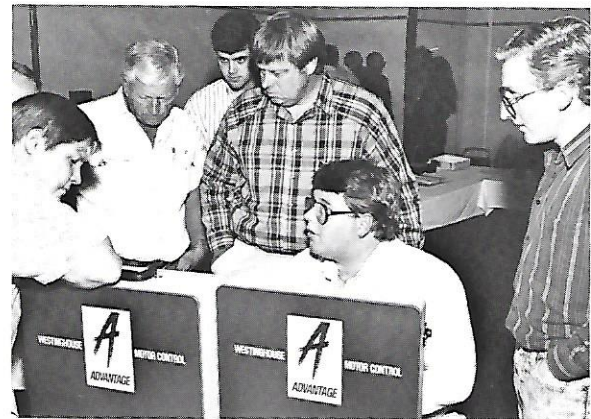
JIM IDELL has performed superbly as chief coordinator, emcee, and Supreme Commander Extraordinaire of both the 1990 and 1991 meetings. Jim has indicated his willingness to share next year's limelight with some other deserving soul such as **DARREN DENNING, JOHN MAFFEO, SHAWN MUFFAT, JASON DOLLAR, ROLAND LEE, KATHLEEN CHACON,** or **TODD PERSON.** Now don't everyone raise their hands at one time!



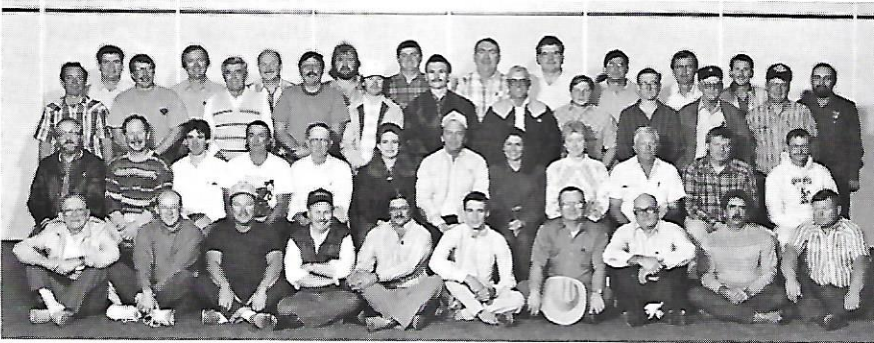
Electrical geniuses discuss the basic principals of magic.



"I am not a crook!"



"Hey, Art! I wonder what kind of aftermarket there is on one of these things?"



Shell Pipe Line's finest!



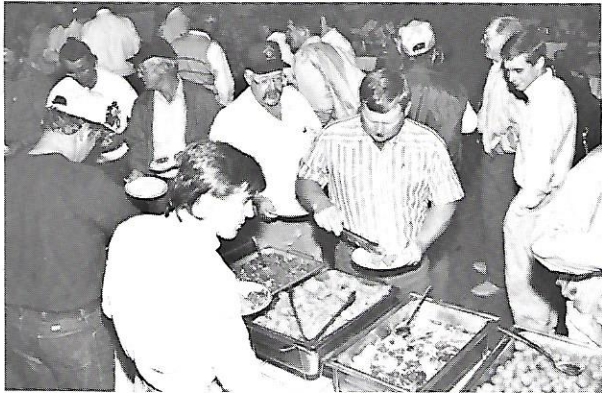
"Does to...It says so right in here."



And then, they feasted.



"Fascinating!"



Food, folks and fun!



"Hey, do you remember that lottery ticket I bought last week?"



The delegates consider a key point.



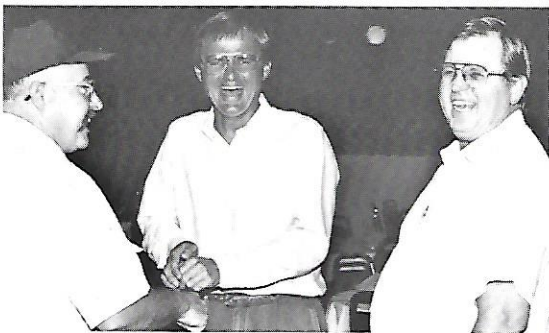
The Queen and her Court Jesters.

Good friends.



"We're out on the highway between Midland and Odessa, and pleeeeeeze come see us!"

You believe me don't ya, Barney? We go way back."



"Ain't no way I'm believin' that stuff."
"Me neither."



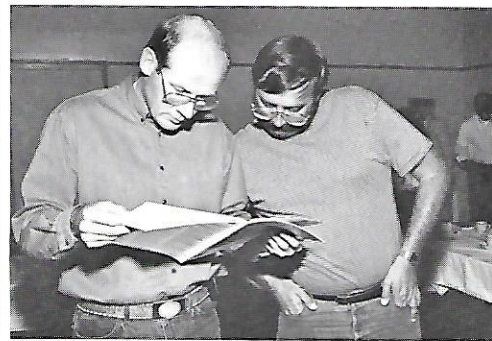
Morris Kohnke gives a nail-biting speech. Get a grip, Dan!

1991 Technician's Meeting



"Hmm, that's a good question. I'll have to ask Tom."

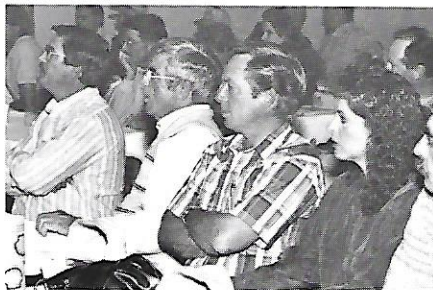
"In Dot 195, Section 2, Part IV, Paragraph 3, Sub-paragraph 5, Part 6e, it says..."



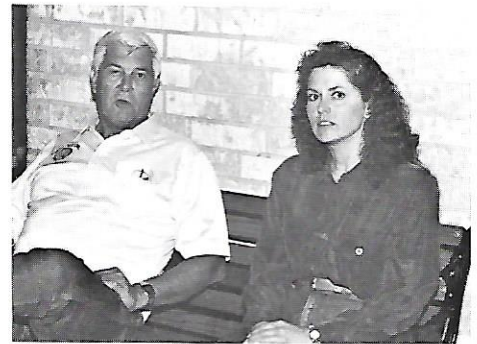
"Holy electrons, Batman! The Joker's turned McCamey Tank Farm into a lightning rod!"



"Well, I'm really not sure. But, I could tell ya a good fish story or about paraffin at Wasson in January. Or, what it even takes to just do it."



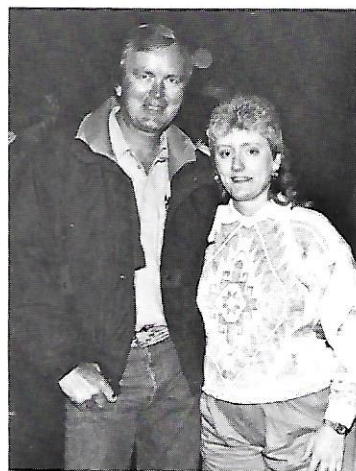
Technicians practice their poker faces.



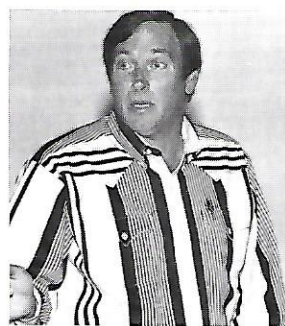
Don't worry, Connie. It's only one of those photographer creatures."



"Hmm...I wonder if they fell for that line?"



"Don Juan" Terry strikes again.



"Do you have my presentation?"



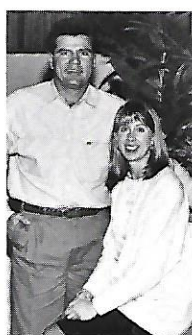
Shawn Muffat pretending to know what he's talking about.



"I don't care if you don't believe me. There really is a Santa Claus!"

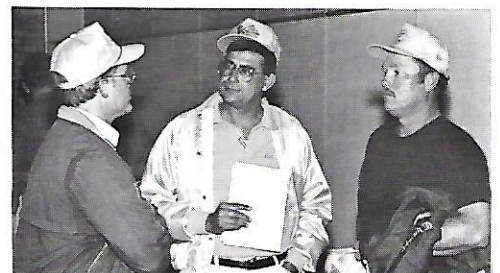


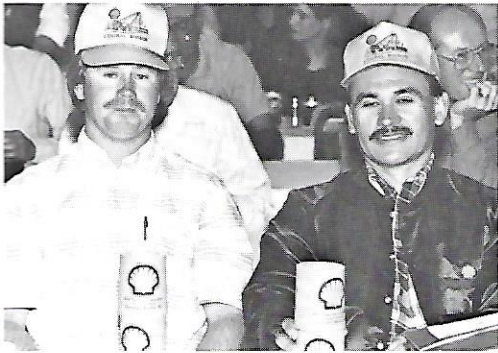
"Could I interest you in a cap, can cooler, coat, tie...?"



Beauty and the Beast!

"By the way, guys, have you got a few hours? I've got a couple of things to add to your list."





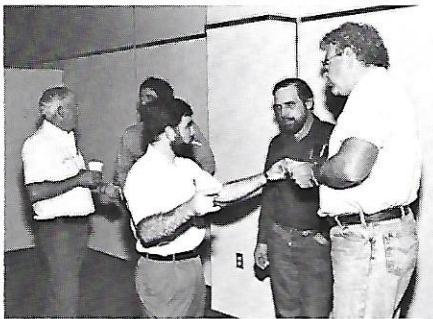
"On the count of 1-2-3, you will both wake up."



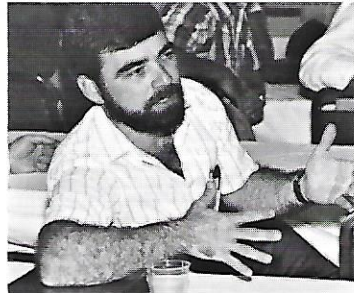
"Swear you'll kill me if this gets any worse."



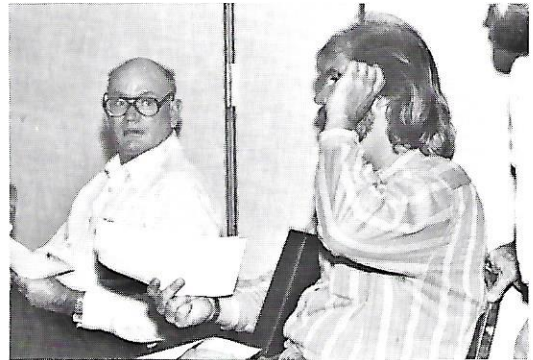
"And you wanna know what those API-ers are gonna do now?"



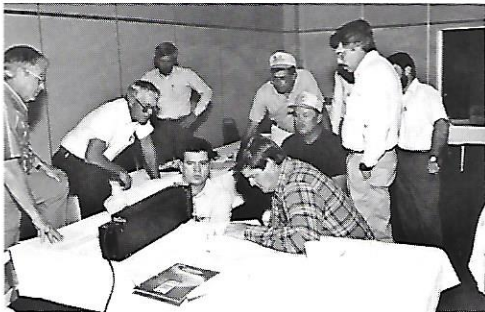
"Alright, Partner, tell us the truth or we'll break your finger."



"Really! I've grown this much since last year!"



"Uh, Teacher, my dog ate my homework."



"Very good! When all else fails, read the instructions."

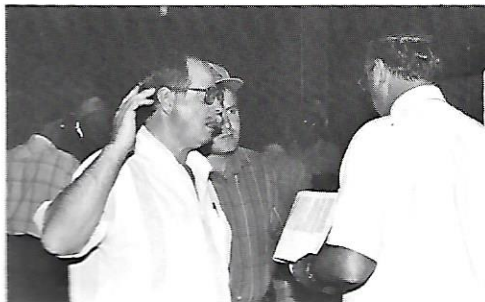


"Ha! Permian win without an assist from the refs? Good one, Jack!"



"Then, you plug that lil' plastic jack thing into the wall."

The most thrilling, exciting presentation of the day!

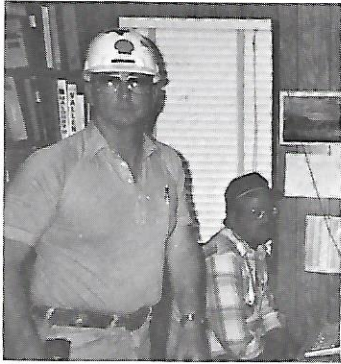


Coach Idell sends Ron Fischer to the showers.

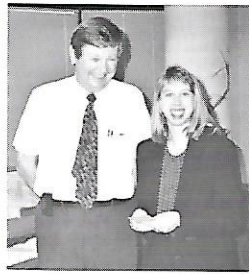


"In the beginning, God created electricity."

Central Division



"You want sweet or you want sour or you want something in-between?"



"Hee, hee, hee. Can you believe they put me in computers?"



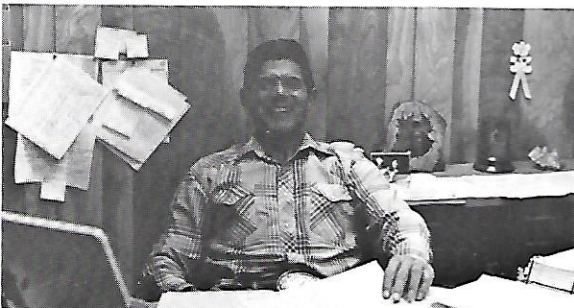
A lovely lady-- Jennie Martin.



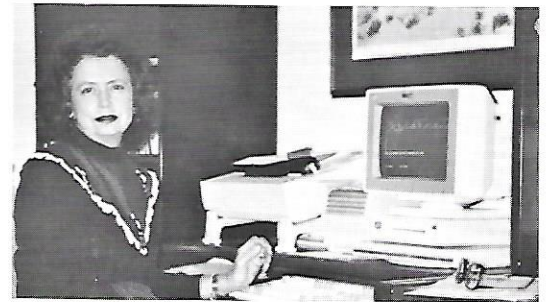
The real Northern District Superintendent!



Ray Barefield's



"Northern District losses, are you kidding?"



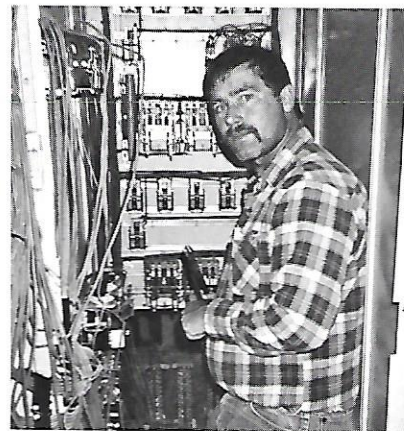
"I just luv computers."



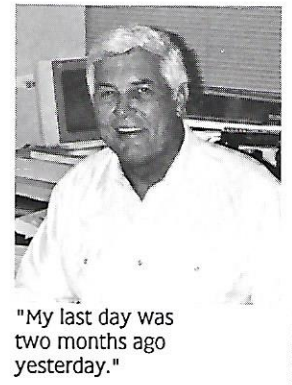
Texas A&M front/facing; University of Texas rear/facing.



"Me great old Chief, you Indian!"



"Well someone has to cover for Mark Tschacher."



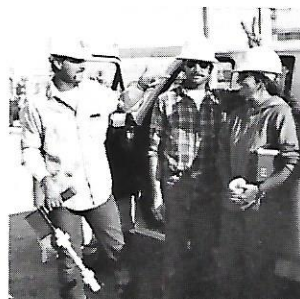
"My last day was two months ago yesterday."



"Watch out! I'm going in, eyes closed."



Mississippi State University and Texas A&M--Shell's answer to affirmative action hiring.



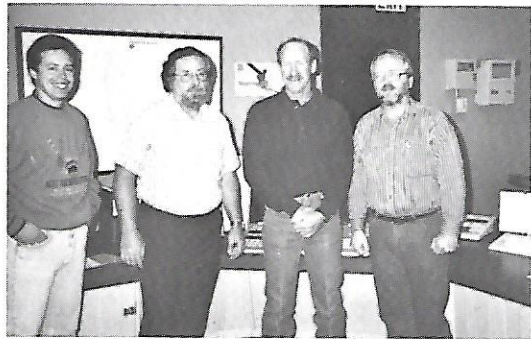
"It wasn't me...one of them did it."



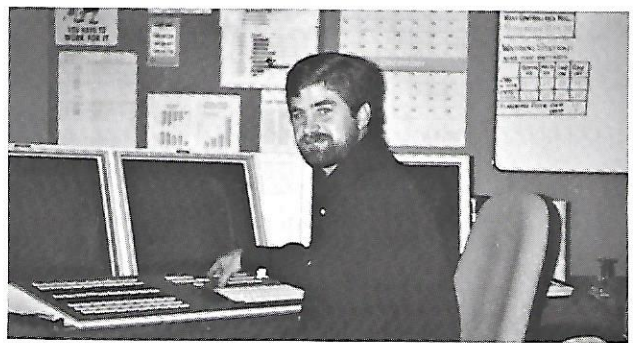
"Now, let me see. this end or the other"



truck!



Left to right, Dick Clark, Fidel Castro, Merlin Olsen, and Pat Sajak.



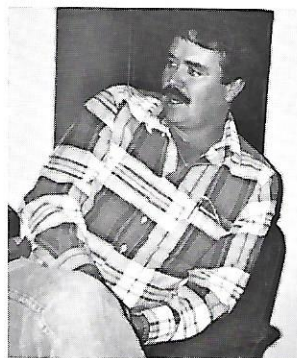
"Can you get HBO on this thing?"



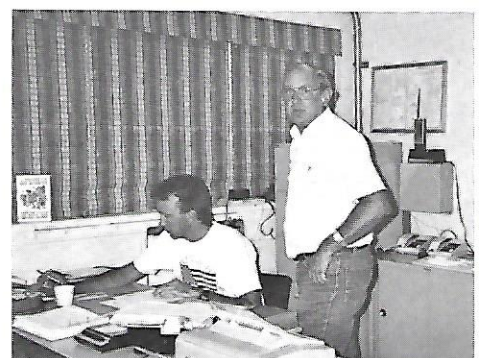
got caught again."



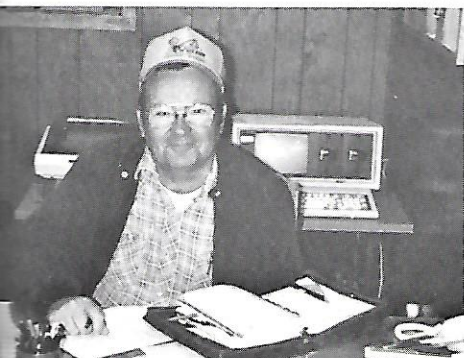
Calm, cool... ready to respond.



"It was all like that before I came here, promise."



"Yea, that's right! We work here and I can prove it!"



te here. Surely I didn't work on Saturday, too."



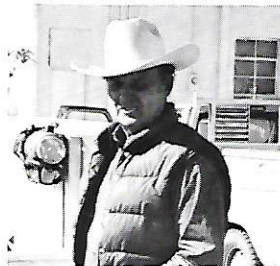
"Go ahead. Make my day!"



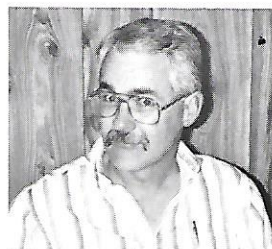
"Man, I hope they don't forget we're down here and backfill."



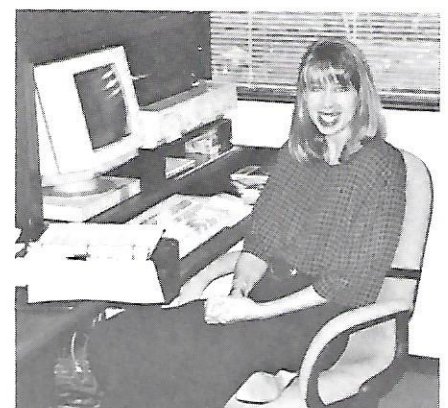
Eddie and Eldorado-- Two of a kind.



"Hey, Mister, when's the next coach out of here?"



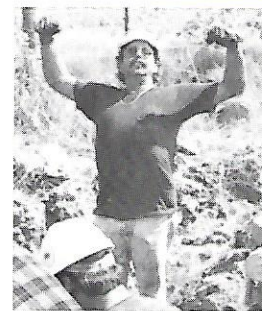
"I'll never tell."



The "First Lady" of Engineering, Jill McHenry.

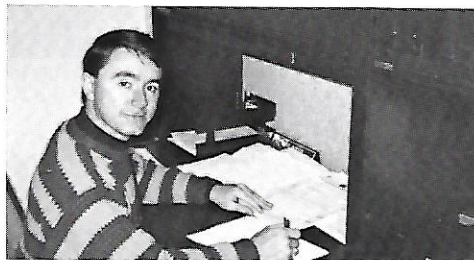
Central Division

"Yee-hah! Giddyap, Giddyap!"



"I am strong, I am invincible, I am Beeman!"

"I'm part-time, they won't buy me a chair yet."



A true southern gentleman from Mississippi-- Chris Jackson.



"This is my 37th different job with Shell."

The real Purchasing Supervisor.



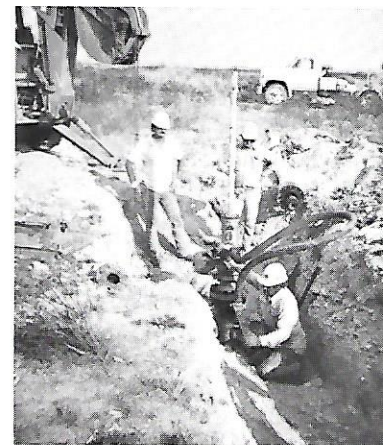
"OK, I'm ready. Light the fuse!"



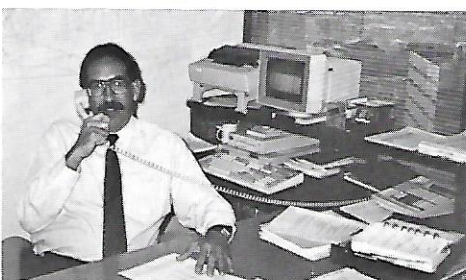
The real Division Manager.



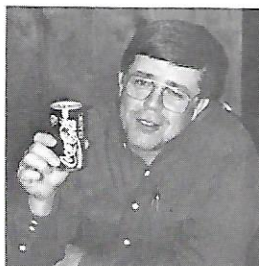
The real Eastern District Superintendent!



Rightsy, Tightsy; Lefty, Loosy.



"Yes, Mr. President, I know the economy is in the tank, but..."



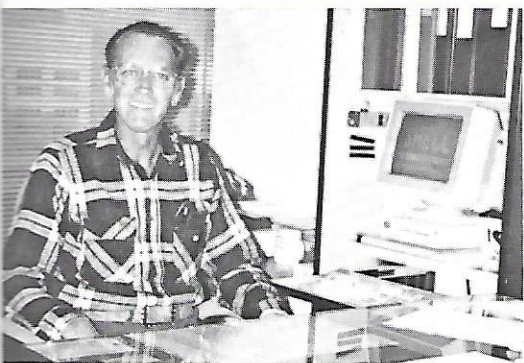
"I never had a drinking problem until I switched from Dr. Pepper."



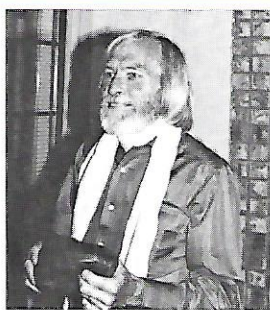
"The doctor said to drink lots of coffee."



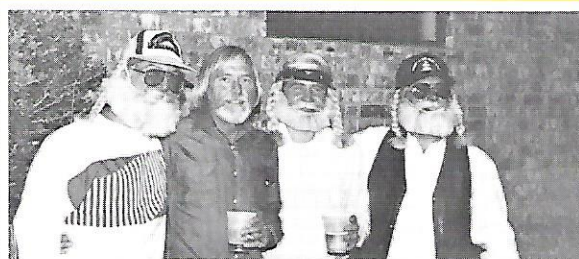
"Ladies, I am the REAL THING!"



"And, if you buy three, you get a free trip to Bermuda."



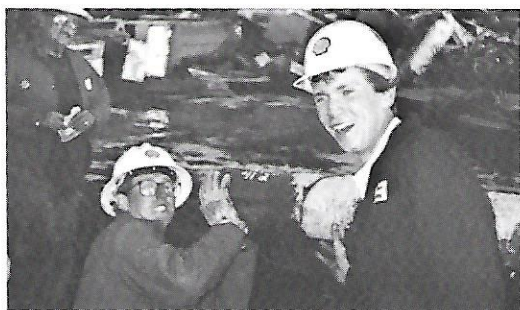
A distinguished alumni of Central Division--Joe Rowe.



...and Joe Rowe wannabees!



The real H.R. Supervisor!



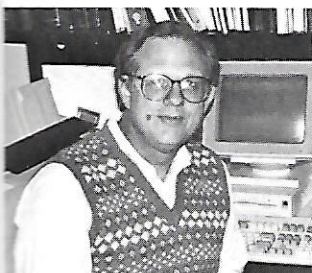
Jim "The Animal" Avery prepares to kill two unsuspecting pipeliners.



"Delta Dawn, what's that flower you got on..."



"Sorry, but I couldn't possibly type that letter until 1995."



A landman? No, you must have mistaken me for someone else.

The Unknown Diver



A rare photograph of the elusive Mike Corley!



An unnamed mechanic from Kermit with initials G.E.T. looking for a lost contact lens.



"Why do people call me with their problems!?!"



"Sir, please take a number. Next, please."



"That's right. I'm a lite-weight now and I didn't go hungry even once."

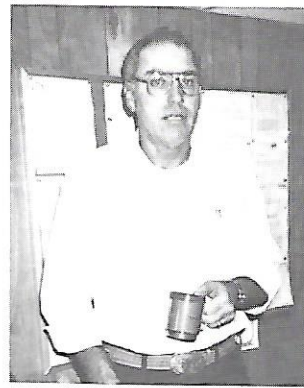
Central Division



"Whew! Short-handed again!?"



"Does it look better like this, or like this?"
"Looks good to me, John."



"They made these ceilings taller back in the early 80s."



The only thing a cabella's model has on this guy is a contract...O' Set Trigger himself.



Rule #1: Never let an engineer have any tools!



"I know there's an on/off switch on this thing somewhere."

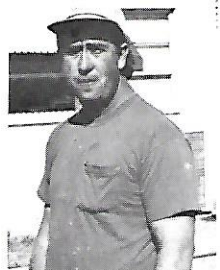


"They didn't tell me about this part."



The *real* Rocky Mountain District Superintendent.

"Well, you multiply it by .04286."



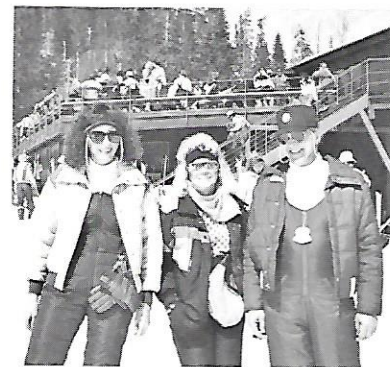
"Look, Mom, no oil and it ain't even my day off."



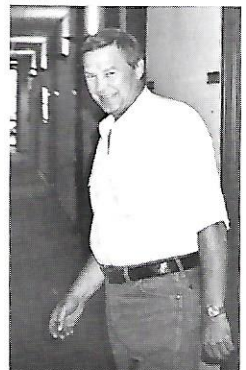
"I wonder if this thing would work in an RV?"



"Send the gift of caring--an FTD bouquet."



"Hi! Welcome to Shell training course, 'Boondoggle 101!'"



Here's Dom Rumbo impersonating a Corrosion Supervisor.

Putting The Spotlight on EMERGENCY RESPONSE

Late last summer and early fall, Shell Pipe Line had the opportunity and the privilege to "Strut Our Stuff" at the Permian Basin Petroleum Museum of Midland, Texas. An exhibit of our Emergency Response equipment and our Incident Command System was put on display for public viewing.

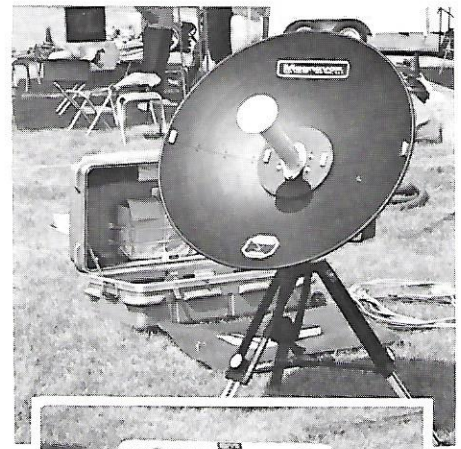
Shell people know that we endeavor to always be ready and properly equipped to handle any emergency situation that might arise. The exhibit at the Petroleum Museum, however, provided the opportunity for a public demonstration of our ability to contain and control releases to the environment and to minimize the effects of such releases.

Over a period of three weekends, we demonstrated our sensitivity for the welfare of both the public and also the environment. Many hours were spent conveying to our visitors that Shell Pipe Line Corporation is committed to preserving our environment and that we are a responsible member of the community.

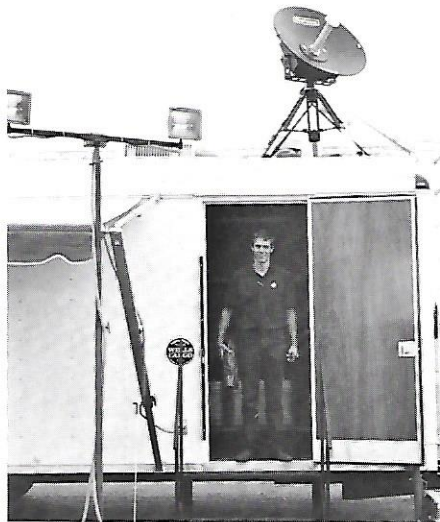
Special thanks go to **GREG KAUL** and **DAVID SPENCER** for their work as primary coordinators of the event and a tip-of-the-hat to **MORRIS KOHNKE, JON COOLEGE, TIFFANY ROGERS, TERRY DIEL,** and **TOM GATES** for their active participation in the success of our exhibit!



Ground layout of boom placement for a river release.



Satellite equipment provides worldwide communications.



Tom Gates was present to assist with communications.



Visitors from Australia learn about emergency response procedures.



Spectators view the response equipment.



The mobile Communications Trailer provides quick and reliable communication to virtually anywhere.



The pipeline emergency response trailer is stocked with supplies and equipment for responding to release situations.

A DAY TO REMEMBER

By Morris Kohnke

At 9:16 p.m. on November 19, 1991, we experienced a release on the Odessa-El Paso 6" products pipeline. The Controller on duty immediately recognized the problem and shut the pipeline down. The release occurred approximately four miles west of the Odessa city limits.

When emergency situations such as this occur, Shell Pipe Line employees have always responded in a professional manner. Our many hours of training and experience help us respond in quality fashion

and in a safe manner. Each of us possesses individual work skills that together form a team that can meet the requirements of emergencies such as this demand. The Incident Command System that we use becomes a valuable asset when handling such events. In this case, the ICS benefitted both our internal requirements and allowed for a smooth interface with outside agencies and emergency response groups.

I would like to take this opportunity to recognize a number of

employees who helped both in the emergency response and repair and cleanup of the release. I'm sure I'll forget someone, so let me apologize now before you let me know later.

The following employees are to be commended for their individual contribution to the total effort. They are not listed in any particular order, but these are the employees that provided valuable assistance during and after the emergency.

Gloria Ivory	Rich Huber	Bill Merritt	Sherry Smotherman	Russell Phipps	James Jordan
Ron Templin	Ed Landgraf	El Charlton	Lennah Dawson	David Spencer	Jim Mobley
Jud Teague	Larry Shamp	Jeff Griffith	Joe Diaz	Rodney Green	Greg Kaul
Doug Helton	Jessica Gould	Tim Franceschini	Tiffany Rogers	Ronnie Brian	Larry Awalt
Sam James	Dan Rolstad	Russell Phipps	Don McCracken	Darren Denning	Jack Lucus
Hamp Kerby	Jon Cooledge	Bob Hill	Doug Beeman	Cheryl Duncan	
John Thompson	Guy Hendrickson	Jim Avery			



A pool of foam-covered product.



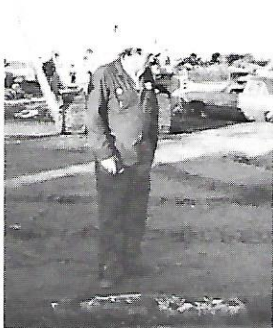
Line stripped out. A worker continues cleanup.



Jim Avery and crew prepare to make repair.



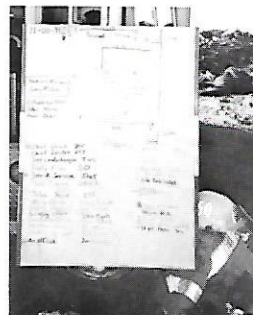
A ruptured pipeline among the rubble of a scrap metal yard.



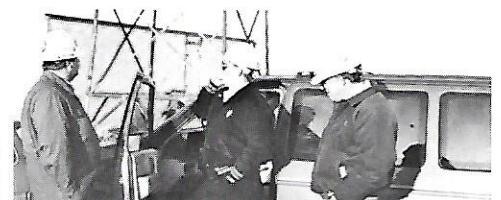
Ron Templin inspects the damaged pipe.



A memorable first emergency response.



The Odessa Fire Department takes advantage of the release to do some hazardous response training.



Morris Kohnke stays in touch with support staff.



David Spencer, Shell's liaison to the Odessa Fire Department, rests after nearly 36 sleepless hours.

High dollar smarts

A young man, uncertain of his future calling, took a trip down to the local "Brain Store" to get some ideas.

"How much for this Pipeliner brain?" he asked the salesman.

"\$100 per pound," was the answer.

"Not bad. How about this Foreman's brain?" he asked.

"That one will run you \$150 a pound."

Just then the youngster noticed two brains labeled "Engineer" and "Operations Assistant."

Out of curiosity, he asked, "And how much for those?"

"Well," the salesman replied, "Those brains will cost you \$20,000 an ounce."

"\$20,000 an ounce!" cried the young man. "Why in the world are those so high?"

The salesman responded, "Do you realize how many Engineers and Operations Assistants it takes to make an ounce of brains?"

Central Division welcomes:

David Baucum,
Pipeliner,
Hamlin, TX

Darren Denning,
Engineer,
Midland, TX

**Weldon "Boomerang"
Langley**
Sr. Engineering Asst.
Midland, TX

Brad Beckham,
Pipeliner,
Denver City, TX

Jason Dollar,
Engineer,
Midland, TX

John Limmer,
Pipeline Specialist,
Midland, TX

Kevin Brock,
Electrical Technician,
McCamey, TX

Wayne Hanson,
Pipeliner,
McCamey, TX

Joel Sanchez,
Pipeliner,
Denver City, TX

Jason Burnett,
Pipeliner,
Denver City, TX

Jimmy Hiler,
Pipeliner,
Denver City, TX

Rick Smallwood,
Pipeliner,
Hobbs, NM

Tim Carter,
Pipeliner,
El Paso, TX

Morris Kohnke,
Eastern District
Superintendent,
Midland, TX

Welcome Aboard

SEASON'S GREETINGS 1991



From the Midland Control Center

A limited number of additional copies of this Quality Quill issue are available. If you would like extra copies for family or friends, please contact the editors.

QUALITY LEADS TO A BRIGHT FUTURE

Central Division's

Quality Quill

Published each quarter for Shell Pipe Line Corporation's Central Division employees.

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